

Rich DeLappe - DeLappe & Associates

PHILOSOPHY STATEMENT

The basis for a Lean Transformation is simple—in using the most basic principles of the Toyota Production System there is a fundamental, systematic shift in the expectations, measures, performance, and culture of the organization. The power of Lean is only tapped if the transformation becomes a core aspect of the organization's long-term strategy. I work to help create an organization strategy that focuses on business excellence as measured by functional value, defect-free quality, outstanding delivery, and compelling customer value.



MY APPROACH

- Focus on customer requirements and operational objectives
- Respect people while moving forward
- Ask questions to identify root-cause and countermeasures
- Learn and Do! 50% improvement now beats 100% never implemented
- Apply Lean tools and principals in the mission of continuous improvement

AREAS OF EXPERTISE/RESULTS

- Lean tools and principles
- Dashboard process measures
- Rapid Process Improvement (RPI) Workshops
- Lean 101 & Value Stream Mapping Training
- Strategic planning & deployment
- 5S (Workplace organization)
- Value Stream Management
- Project Management

EXPERIENCE / SELECTED PROJECTS

- Children's Hospital and Regional Medical Center, Seattle – Value Stream Mapping & Enterprise Value Stream Architecture
- The Children's Hospitals and Clinics of Minnesota – Lean application in laboratory, pharmacy, materials management, emergency crash carts, and human resources
- University of Washington Medical Center, Heart Transplant Program – Value Stream Mapping
- University of Washington Medical Center, General Clinical Research – Value Stream Mapping
- The Boeing Company (15 year career) – Twelve years of Lean application in manufacturing, engineering, materials management, information systems, human resources, finance, and sales

CREDENTIALS

- Masters Certificate, Project Management
- BA, Business
- Member of the Board of Examiners, The Shingo Prize for Excellence in Manufacturing, Utah State University
- Certified Lean Workshop Leader, The Boeing Company
- Former Team Member, Lean Aerospace Initiative – Supplier Networks Team, MIT, U.S. Air Force, Aerospace and Defense Industry Collaborative

SELECTED CLIENTS

- Children's Hospital
- University of Washington Medical Center
- Children's Hospital and Clinics of Minnesota
- Boeing

Contact the Alliance at 206-616-8461 OR alliance@u.washington.edu.